

Navigating Community Associations:

LAWS, ROLES, AND STANDARDS FOR SUCCESS

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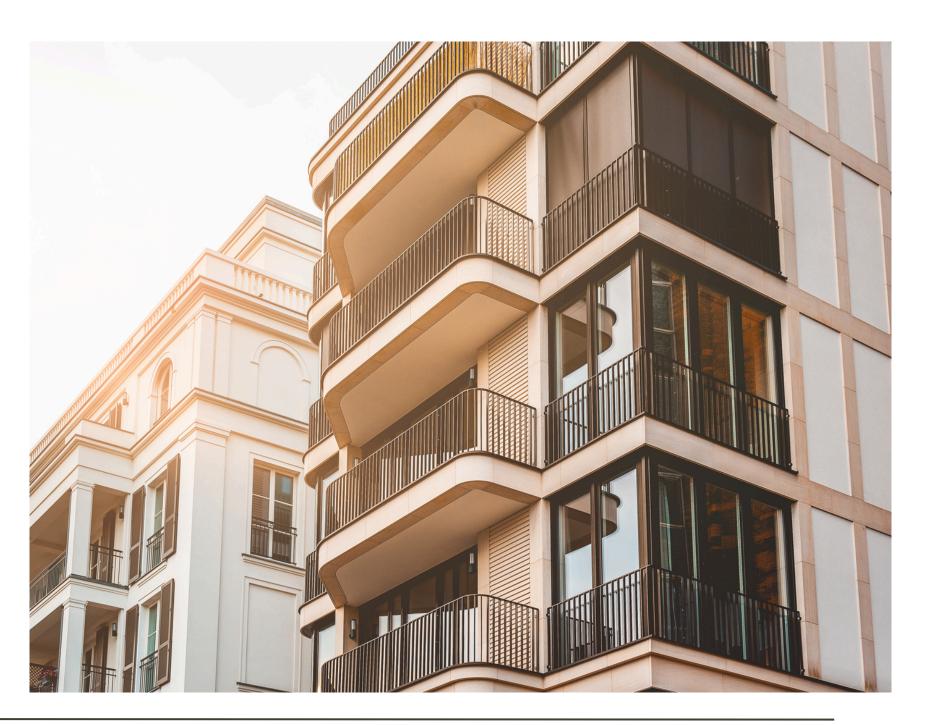
Sources of Authority - The "Governing Documents"

- Declaration of Covenants, Conditions & Restrictions ("Declaration" or "Covenants")
 - Recorded in land records
 - Imposes land use restrictions and obligations on lots
 - Assessment obligation
 - Maintenance/repair responsibilities
 - Architectural control
- Bylaws
 - "Nuts & bolts" of operations meetings/elections / quorum
 - Election of officers
 - Powers/duties of the Board
- Rules & Regulations (adopted by Board through Resolutions)
 - Clarifications/policies further explains/fill-in-gaps of Declaration and Bylaws
 - Examples: pool rules / architectural guidelines (after first approved by ARC)

Sources of Authority - Key Statutes

- District of Columbia:
 - DC Condominium Act
 - DC Nonprofit Corporation Act
- Virginia:
 - Virginia Condominium Act
 - Virginia Property Owners' Association Act
 - Virginia Nonstock Corporation Act
 - Resale Disclosure Act
- Maryland:
 - Maryland Homeowners Association Act
 - Maryland Condominium Act
 - Maryland Nonstock Corporation Act

All subject to local laws and county ordinances



Key Federal Laws

- Fair Housing Act protects against discrimination due to disabilities, race, religion, gender, nat'l origin, familial status (and additional classifications depending on state jurisdiction)
- FCC Regulations (limiting restrictions on certain satellite dishes/antennae) See FCC FAQ at: http://www.fcc.gov/guides/over-air-reception-devices-rule.

Role of Board of Directors

- 1. Boards oversee the management of the business and affairs of the entity they serve.
- 2. High-performing Boards operate with a clear understanding of their roles, responsibilities and expectations and in a collegial fashion in which each director is fully engaged.
 - a. Boards exercise their decision-making powers collectively.
 - b. Judgment, however, is exercised individually.
 - c. Informed decisions require independent judgment and participation, as well as groupdeliberation.
- Source American Bar Association Corporate Director's Guidebook 7th Edition

Board Of Directors – broad authority to make decisions for Association

- a. Sets policies
- b. Approves budget
- c. Oversight of finances
- d. Promulgate rules
- e. Enforce covenants, rules and restrictions
- f. Hire contractors, manager and professionals
- g. Oversight of property

Roles of Others

- Committees
 - Assigned tasks to assist Board
 - Such as Arch. Review Committee to review applications for exterior modifications
 - Charters recommended to define purpose(s), scope of authority, appointment/removal of members, etc.
- Management Agent
 - Carries out day-to-day tasks / contractual requirements
 - Assists the Board in making informed decisions
 - Record keeping / draft budget for board review
- Other professionals/contractors (Accountants; lawyers; engineers; etc.) -- Hire as needed like any business
- Owners -- membership; elect directors; approve Declaration/Bylaw amendments; obligated to pay assessments and comply with governing documents

Standards of Performance / Conduct

- The Fundamentals: Fiduciary Duty
 - Highest standard of care imposed by the law
 - Two fundamentals
 - Duty of Care use the level of skill and care that a reasonable person would use under the circumstances.
 - Duty of Loyalty must minimize potential and actual conflicts of interest disclose before discussion/vote by the Board
- Good faith, informed decisions made in the best interest of the Association
- Maintain confidentiality (e.g., executive session discussions and documents)

The Board acts based on a majority vote and speaks through the president (or as delegated by the Board)

Board of Directors - Standards for Performance (Continued)

- Limitation of Liability / Indemnification for directors &officers
 - Officers and directors are often indemnified by Association (against liabilities and expenses) if they are subject to a legal claim – but must actin good faith; no criminal conduct; no willful misconduct
 - For DC check Bylaws
 - For VA and MD check Bylaws and nonstock corporation act
- Insurance (D&O Liability coverage)
 - Recommend: obtaining D&O policy that includes coverage for defending against non-monetary claims and against discrimination claims

Acting in the Best Interests of Association

- a. Put the interests of the Association ahead of your own.
- b. The Board acts with one voice.
- c. Know the boundaries/limits of your authority.
- d. Confidentiality.
- e. Disclose potential/actual conflicts of interest before Board votes. See §13.1-871 of the Nonstock Act.
- f. The Board must avoid conflicts of interest and self-dealing. Disclosure is key. Having an interest in a business that is contracting with the Association is permissible if there is full disclosure and approval.

Board and Committee Meetings

- Open Meetings required
 - Board, committees and sub-committees
 - Designated owner comment period on agenda
 - Board cannot use work sessions or other informal gatherings to circumvent the open meeting requirements
- Notice of Meetings (Check Bylaws and applicable law)
 - DC: Notice of all Board meetings should be given to the Assn membership in way reasonably calculated to be seen by a majority of members.
 - Virginia: Regular at minimum, notice to owners must be published where reasonably calculated to be available to majority of owners. Special meetings at a minimum, notice to owners is published per above, but must be done on same date as notice is given to Board members.
 - Maryland: notice must be sent to each unit owner at least 10 days but no more than 90 days in advance

Meeting Mechanics

Meetings are where decisions get made – Directors should be prepared to make decisions, i.e., reviewing board packages in advance and submitting questions to management in advance.

- 1. **Motion** the motion comes first, before any substantive discussion of the agenda item. The Board is established to make decisions. If a contract is under consideration, then once the agenda item is clarified, there should be a motion made, i.e., "motion to approve X contract."
- 2.**Second** if a motion is not seconded, then that demonstrates a lack of support and the Board should not use its meeting time to discuss that motion. There may be an alternate motion, i.e., "motion to approve Y contract."
- 3. **Discussion** (if necessary)
 - If all directors are in agreement, then no need for discussion call the vote
 - If there is a need for discussion, then it can take place in a timely manner not all directors are required to speak but each should be allotted time if they wish.
- 4. **Vote** the vote can be called on a motion at any time while unanimity is nice to have sometimes, it is not required. If the vote is clear from discussion, no need to continue discussing to convince any holdouts they can vote against and their opposition will be recorded in the minutes.

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Board and Committee Meetings

- Executive Sessions
 - Allowed for limited purposes:
 - Discuss personnel matters;
 - Consult with legal counsel;
 - Discuss and consider contracts, pending/probable litigation and violations of governing documents;
 - Discuss/consider personal liability of member to Association
- Motion to convene into executive session for stated purpose
- Official vote in open session

Board and Committee Meetings (cont.)

- Minutes
 - Serve as official record of meetings for open portions of meetings
 - Executive sessions (closed portions) not necessary and not recommended (except for violation hearings), but if taken, be brief and keep separate from minutes for open portion of meeting
 - Not verbatim transcript
 - What was done, not what was said
 - Record presence of quorum, motions made/seconded, and votes
 - Convening into executive session upon motion for stated proper purpose & re-convening into open session
- Approve at very next meeting of that body

Conduct Outside of Meetings

- Realize how others perceive your conduct and statements
 - Position of authority assumption that are you acting on behalf of the Association or Board
- Remember your role as an officer or director
- Preserve confidentiality
- Support the Board's decision even when personal opinion may differ
 - Disagreements are part of the governance process unanimous agreement should not be expected
 - Do not undermine the Assn or the Board speak with one voice once a decision is made
 - If you think Board has acted illegally or breached fiduciary duty, attempt to resolve internally.

Special Note – E-mail Conduct

- Use sparingly save deliberation for meetings
- But, if needed for business, respond timely
- Don't send when you're angry save a draft!
- E-mails are discoverable in a lawsuit
- E-mails are easily forwarded accidents happen –write with expectation that email will be read by third parties

Fair Housing Laws

- Protects against discrimination in housing
- Protected classes: disabilities, race, religion, gender, nat'l origin, familial status (and in Va., elderliness, source of income, sexual orientation, gender identity, and military status)
- Discrimination includes, for example:
 - Intentional discrimination / coercion / intimidation based on protected class
 - Refusal to permit reasonable modifications, if necessary for full enjoyment of premises at expense of disabled person; and
 - Refusal to make reasonable accommodations in rules, practices, policies or services when such accommodations may be necessary for equal opportunity for use & enjoyment of premises due to person's disability

** Don't say "no", say "we'll get back to you soon"

Fair Housing Laws "Hostile Housing Environment"

- HUD Federal Regulation (as of 10/2016)
- Provides that Associations may be liable for allowing "hostile housing environment" = Unwelcome conduct due to protected class, that is so severe or pervasive it interferes with availability, terms, enjoyment, privileges of residency
- Whether HHE exists depends on "totality of circumstances" context, severity, scope, frequency, relationships

Fair Housing Laws "Hostile Housing Environment"

- Association could be liable for its actions, its officers, directors, employees and managers and third parties
- Assn must do what it has the power to do, even if getting involved in neighbor-vs-neighbor disputes
- If become aware of situation that might be a HHE, then must conduct investigation
 - is conduct harassment based on "protected class"?
 - Does conduct violate covenants/rules?
- If so, what can Assn do?
 - demand letters
 - lawsuit seeking injunction

Final Thoughts on Succeeding as a Director

- 1. Education understand your job
- 2. Seek advice when needed don't reinvent the wheel
- 3. Treat Assn like a business
- 4. Treat all players even difficult members with respect every action makes a record
- 5. Ask questions, and understand the monthly financial statements
- 6. Set proper, professional tone as Assn representative –especially at meetings

Questions & Contact



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